Terms & Conditions

Who we are

Wannawake Academy includes reference to its owners, instructors, coaches, collaborators, guides, agents, employees, partners and/or representatives, hereafter referred to as the “Operator”.

Please read the following Terms & Conditions carefully. By booking, joining, paying for, or taking part in any activity, clinic, course, event, session, experience, rental, demo or service provided by Wannawake Academy, you confirm that you have read, understood and accepted these Terms & Conditions.

By booking an activity with Wannawake Academy, you agree to be bound by these conditions, which form the agreement between Wannawake Academy and you, the participant.

Activities and services

Wannawake Academy offers activities, coaching sessions, clinics, events and experiences connected to the world of wakeboarding, wakesurfing, surf foiling, eFoiling, soaring, flying, freeride sports and other outdoor or water-based disciplines.

Some services may be provided directly by Wannawake Academy. Other services may be provided in collaboration with external partners, schools, boat owners, equipment suppliers, locations, brands, instructors or third-party operators.

When external partners are involved, their own Terms & Conditions, safety rules, cancellation policies and insurance requirements may apply. These conditions can be requested from Wannawake Academy or directly from the relevant partner.

Wannawake Academy is responsible only for the services provided directly by Wannawake Academy.

Payments, cancellation and refund

Prices are quoted in CHF unless otherwise stated. Payments may be made by Twint, cash, bank transfer or other payment methods agreed with Wannawake Academy.

Any bank fees, transaction costs or exchange fees are the responsibility of the participant.

Unless otherwise agreed, the balance of the activity, clinic, course or event must be paid before the start of the service. For multi-day clinics, events or special bookings, specific payment deadlines may apply and will be communicated at the time of booking.

If you wish to cancel your booking, you must notify Wannawake Academy in writing by email or WhatsApp. The cancellation will take effect only once the written notification has been received.

The following cancellation conditions apply to services provided directly by Wannawake Academy:

1. If the booking is cancelled up to 10 days before the start of the activity, the amount related to the services provided directly by Wannawake Academy will be refunded.
2. If the booking is cancelled within 10 days before the start of the activity, the amount related to the services provided directly by Wannawake Academy will not be refunded.

For services provided by external partners, the cancellation and refund conditions of each partner apply separately.

No refund will be provided if the participant arrives late, does not show up, leaves the activity early, refuses to participate, or is removed from the activity for safety reasons.

Changes and cancellations by Wannawake Academy

Wannawake Academy reserves the right to modify, postpone, interrupt or cancel any activity, session, clinic, event or part of the program if, in our opinion, it is necessary for safety, weather, water conditions, wind conditions, equipment issues, technical problems, participant level, health concerns, or any other situation that may affect the safety or quality of the experience.

Wannawake Academy may:

1. Change the start time, meeting point, location or duration of the activity.
2. Modify the program, route, discipline, spot, boat session or planned experience.
3. Replace an activity with an alternative or similar one.
4. Postpone, delay, interrupt or cancel any part of the activity for safety reasons.
5. Refuse or remove a participant if their physical condition, technical level, attitude, equipment or behaviour may create a risk for themselves, other participants, instructors, partners or equipment.

If Wannawake Academy cancels the entire activity before it begins and no suitable alternative can be provided, the participant will receive a refund of the amount paid for the services provided directly by Wannawake Academy.

No additional compensation will be provided for travel costs, accommodation, lost time, inconvenience, missed connections, personal expenses or any other related costs.

Weather, water and safety conditions

Many Wannawake Academy activities depend on natural conditions such as wind, water level, waves, weather, visibility, temperature and general outdoor conditions.

The participant accepts that these conditions may change quickly and may affect the activity.

Wannawake Academy will always make safety the priority. However, the participant understands that outdoor and water-based sports can never be completely risk-free.

A session may be modified, shortened or cancelled if conditions are considered unsafe or unsuitable.

Health and medical conditions

To participate in Wannawake Academy activities, you must be in good general health and suitable physical condition for the chosen activity.

If you have any medical, physical or mental condition that could affect your participation, you must inform Wannawake Academy at the time of booking. You must also inform Wannawake Academy if any condition arises after booking and before the activity begins.

By joining an activity, you confirm that you are in appropriate physical condition and that you do not have any condition that could be negatively affected by participation.

This includes, but is not limited to: pregnancy, high blood pressure, heart conditions, neurological disorders, previous injuries or fractures, bone or joint problems, asthma, back problems, reduced mobility, panic in water, fear of deep water or any other condition relevant to the activity.

You understand and accept that even if you feel healthy, participation may involve risks and may cause injury, illness, fatigue, stress or other physical consequences.

In case of accident, illness or injury during the activity, you give your consent to receive any necessary first aid or medical treatment.

Swimming ability

For all water-based activities, the participant must be able to swim confidently and feel comfortable in deep water.

If you are not a confident swimmer, you must inform Wannawake Academy before booking.

Wannawake Academy reserves the right to refuse participation if swimming ability is considered insufficient for the activity.

Risks, insurance and liability waiver

By joining an activity with Wannawake Academy, you understand and accept that the activity may involve risks.

These risks may include, but are not limited to: falls, impacts with water or equipment, collisions, drowning risk, sudden weather changes, wind changes, boat movement, cable or rope tension, foil or board injuries, equipment failure, other participants, fatigue, limited medical access, physical effort, and unexpected situations.

These risks are part of the nature and spirit of freeride, water sports, foil, wake, surf, soaring and outdoor activities.

The participant agrees to follow all safety instructions provided by Wannawake Academy, its instructors, coaches, partners or representatives.

The participant is responsible for acting within their own limits, respecting their technical level and immediately informing the instructor if they feel unsafe, tired, unwell or uncomfortable.

The use of required safety equipment is mandatory. Depending on the activity, this may include helmet, impact vest, life jacket, wetsuit, leash, harness or other protective equipment.

The participant is strongly advised to have full personal insurance coverage, including health insurance, accident insurance, personal liability insurance, travel cancellation insurance and rescue coverage where appropriate.

If the participant chooses not to have adequate insurance, this is entirely at their own risk.

Wannawake Academy reserves the right to refuse, cancel or stop participation if safety is at risk. In such cases, no refund will be provided.

Acknowledgement of risk and waiver of liability

I acknowledge that participation in activities organized by Wannawake Academy involves inherent risks, including the risk of personal injury, equipment damage, illness, accident or other unforeseen events.

I confirm that I am in appropriate physical condition to take part in the proposed activity and that I will act responsibly and within the limits of my abilities at all times.

I agree to follow all safety instructions provided by Wannawake Academy, its instructors, coaches, partners or representatives.

I understand that failure to follow instructions may increase the risk of injury or accident.

By accepting these Terms & Conditions, I release and hold harmless Wannawake Academy, its owners, instructors, coaches, collaborators, partners, agents, employees and representatives from any and all claims, liabilities, damages, injuries, losses, expenses or costs arising from my participation in the activity, whether caused by my own actions, by other participants, by equipment failure, by natural conditions, by third-party providers or by any other situation connected to the activity.

This waiver also extends to any claims that may be brought by my family members, guests, heirs or legal representatives.

I accept full responsibility for any legal fees, medical costs, equipment damage or associated expenses resulting from my participation.

Equipment

The participant agrees to use all equipment with care and respect.

Any equipment provided by Wannawake Academy or its partners must be used only according to the instructions given.

The participant may be held responsible for damage, loss or misuse of equipment caused by negligence, reckless behaviour, failure to follow instructions or use outside the agreed activity.

Wannawake Academy reserves the right to stop the activity immediately if equipment is being used in an unsafe or inappropriate way.

Behaviour and safety rules

All participants must behave respectfully toward instructors, coaches, partners, other participants, local communities, property, boats, spots, nature and equipment.

Wannawake Academy reserves the right to refuse or remove any participant who behaves in an unsafe, aggressive, disrespectful, intoxicated, irresponsible or inappropriate way.

Alcohol, drugs or any substance that may affect physical or mental ability are not allowed before or during the activity.

If a participant is removed for behavioural or safety reasons, no refund will be provided.

Minors

Participants under the age of 18 may take part only with the consent of a parent or legal guardian.

A parent or legal guardian must accept these Terms & Conditions on behalf of the minor.

Wannawake Academy may request written authorization before confirming the booking.

Photography and video disclaimer

All photographs and videos taken during activities, clinics, events or sessions with Wannawake Academy and its partners are considered intellectual property protected by copyright laws.

The photographer, videographer or content creator retains full ownership and copyright of all images and videos captured.

The delivery of any photographs or videos is not guaranteed and remains entirely at the discretion of Wannawake Academy or the photographer, who will decide if, when and how the content may be shared.

Any reproduction, distribution, modification or publication of photos and videos — including use on social media, websites, promotional material or printed material — is prohibited without prior written permission from Wannawake Academy or the photographer.

Unless explicitly stated otherwise, Wannawake Academy reserves the right to capture and publish photos and videos of people, places, activities, equipment and events for promotional, editorial and social media purposes.

Anyone who does not wish to be photographed, filmed or appear in public content must clearly notify Wannawake Academy in advance, in writing.

Cross what is appropriate:

- ☐ YES, I wish to be photographed or to be caught on video and appear in public content.
- ☐ YES, I wish to be photographed or to be caught on video but NOT appear in public content.
- ☐ NO, I do NOT wish to be photographed or to be caught on video nor appear in public content.

Personal belongings

Wannawake Academy is not responsible for loss, theft or damage to personal belongings, including phones, cameras, watches, glasses, jewellery, clothing, bags, vehicles or any other personal items.

Participants are responsible for securing their own belongings before, during and after the activity.

Acceptance

By booking, paying for or participating in any activity with Wannawake Academy, I confirm that I have read, understood and accepted these bounded 4 pages of Terms & Conditions.

I understand the risks involved and accept full responsibility for my participation.

I agree to follow all safety instructions and to act responsibly at all times.

Name, Surname, date and signature